



Action for Children
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Dear Claire

Are you worried about a child or young person affected by the Covid-19 crisis?

The pandemic means **vulnerable children and young people could benefit from early support *before* they reach a crisis which requires action under the law.**

Any vulnerable child or young person who is not supported by a statutory agency can now be referred to a single response centre for England: the See, Hear, Respond Partnership. Action for Children is proud to be a local delivery partner for this Partnership.

Our Partnership works together to identify and support children and young people experiencing negative impacts on their health and wellbeing, as well as those at risk of harm. It is funded by the Department for Education and managed by Barnardo's.

See, Hear, Respond will contact every referral made, so no child gets missed. A delivery partner best placed to support each child will then provide the help they need. Action for Children is working in Norfolk to support

- Children under 5 years (particularly those under 2) and new parents
- SEND Children with additional harm risks
- BAME children
- Young Carers
- Children at risk of extra-familial exploitation

Children and young people will get help in one or more of four ways:

- an online hub of support and information,
- online counselling and therapy
- face-to-face support for those most affected and at risk, and
- helping children and young people reintegrate back into school.

Please take action to prevent harm to children and young people in the following ways:

- Familiarise yourself with See, Hear, Respond. You'll find detailed briefings for all professional partners [on this public drive](#).
- Please use the [poster, email banner and social media posts](#) to raise awareness of See, Hear, Respond amongst colleagues and the wider public. Use the media aimed at children and young people where they might see it and contact the Partnership themselves, such as public waiting rooms and on social media channels.
- Refer any child you are worried about, and who is not already supported by a statutory agency. You can call 0800 157 7015 to make a referral from 9am to 9pm Monday to Friday, and 10am – 6pm at weekends, or go to barnardos.org.uk/see-hear-respond to use our secure referral form.

As we all continue to navigate the coronavirus and its aftermath, thank you for taking action to provide vulnerable children and young people with the support they need.

Yours sincerely



Penny Olivo
Head of Early Childhood & Family Service: Performance & Development